



A Member of the Roche Group

January 14, 2011

**Tamiflu[®] for Oral Suspension (oseltamivir phosphate)
(NDC# 0004-0810-95)
Product on Back Order**

Dear Distributor/Pharmacy:

Effective immediately, Genentech is placing **Tamiflu[®] for Oral Suspension (NDC# 0004-0810-95)** on back order and all open orders will be cancelled.

In response to the higher than expected demand for Tamiflu[®] for Oral Suspension at the outset of this year's influenza season, Genentech has released all available inventory into the channel. We believe that the release of our remaining inventory into the channel will create sufficient supply in the market to meet the demand of the 2010-2011 influenza season. Genentech will not be producing additional Tamiflu[®] for Oral Suspension prior to the end of the 2010-2011 influenza season. Tamiflu[®] for Oral Suspension for the 2011-2012 influenza season will be available to order in the June / July 2011 time frame.

Please continue to use your available inventory of Tamiflu[®] for Oral Suspension to meet customer demand. The back order of **Tamiflu[®] for Oral Suspension (NDC# 0004-0810-95)** does not impact:

NDC#	Description
0004-0802-85	Tamiflu [®] (oseltamivir phosphate) 30mg capsule, blister pack of 10
0004-0801-85	Tamiflu [®] (oseltamivir phosphate) 45mg capsule, blister pack of 10
0004-0800-85	Tamiflu [®] (oseltamivir phosphate) 75mg capsule, blister pack of 10

In the event Tamiflu[®] for Oral Suspension is not available, a healthcare provider may prescribe the Tamiflu[®] 30mg or 45mg capsules depending on the weight of the child. For those patients who have difficulty with swallowing capsules, the contents can be mixed into sweetened liquids, such as chocolate syrup, by a healthcare professional. Pharmacists may also compound the adult-size, Tamiflu[®] 75mg capsules into a liquid suspension. Instructions for dosing and compounding may be found in the Tamiflu[®] package insert or on Tamiflu.com.

We expect the supply of Tamiflu[®] in all other formulations including the 75mg capsules for adults and the 30mg and 45mg capsules for children to be sufficient to meet seasonal demand.

As appropriate, please communicate this information to your customer service staff and your customers and thank them for their patience and support. We apologize for this inconvenience and appreciate your understanding.

If you have any questions, please contact your Genentech Account Manager or Customer Operations at 1-800-551-2231.

Sincerely,

Carol Zigulis
Director, Customer Operations
Genentech USA